

MASTER OF ARTS (EDUCATION)

Term-End Examination

June, 2015

MES-113 : LEARNER SUPPORT SERVICES

Time : 3 hours

Maximum Weightage : 70%

Note : (i) *All questions are compulsory.*

(ii) *All questions carry equal weightage.*

1. Answer the following question in about 600 words.

Discuss the significance of "Study Skills" in distance education. Illustrate how distance learners may be helped to develop good study strategies.

OR

"Learning depends on how a medium is used rather than which medium is used" (Schramm, 1977). Argue for or against the above statement with suitable examples.

2. Answer the following question in about 600 words.

"Counselling is important in providing one to-one services to distance learners and overcome their various problems." Illustrate your answer with examples.

OR

Describe the technique SQ3R. Discuss with examples each one of these steps highlighting how they are useful to the distance learners.

3. Answer **any four** of the following questions in about **150** words each :

- (a) Explain the qualities required of an effective academic counsellor.
- (b) Define the administrative and promotional activities of IGNOU's Regional Centres.
- (c) Explain 'Counselling'. How is it different from tutoring ?
- (d) Explain distance education as a four-step process.
- (e) What is the academic significance of tutor comments ?
- (f) Explain briefly three levels of communication for tutor comments.

4. Answer the following question in about **600** words.

Suppose the attendance of distance learners at a study centre during the academic counselling sessions remains very low. Explain the reasons for low attendance. As an academic counsellor, discuss steps you will take to improve the attendance.
