



**PG – 603**

**VII Semester M.M.S./M.B.S. (Integrated Course) Degree  
Examination, January 2018  
(CBCS) (2014 – 15 Scheme)  
Soft Core – COMMUNICATION SKILLS**

Time : 3 Hours

Max. Marks : 70

**SECTION – A**

1. Answer **all** the following questions. **(10×2=20)**
- a) Define communication skills.
  - b) Mention the components of communication.
  - c) What is meant by stress interview ?
  - d) What do you mean by LSRW skills ?
  - e) State the requirements of Good report.
  - f) Define Curriculum Vitae.
  - g) State any two qualities of good communicator.
  - h) What is non-verbal communication ?
  - i) Define Paragraph and Report.
  - j) What do you mean by Business Communication Skills ?

**SECTION – B**

- Answer **any four** of the following questions. **(4×5=20)**
- 2. Discuss various barriers of effective communication.
  - 3. What is the process of communication ? Explain its each element.
  - 4. Prepare your own Curriculum Vitae.
  - 5. Write a note on the methods of enhancing Writing Skills.

**P.T.O.**



6. a) Write a slogan on the following :
- i) India
  - ii) Save water.
- b) Write the technical description of the following :
- i) ATM
  - ii) Personal computer
  - iii) Fax.
7. What are LSRW skills with examples ? Elucidate.

## SECTION – C

Answer **any three** of the following questions.

**(10×3=30)**

8. Write short notes on **any 4** of the following.
- i) Debate
  - ii) Glossary
  - iii) Telephonic conversation
  - iv) Bibliography
  - v) Appendices
  - vi) Copyright.
9. a) What are the qualities of a well-written paragraph ?
- b) Write a paragraph of about 150 words on following topic.
- i) Technology
  - ii) The role of women in the development of a society.
10. a) Enlist the advantages and disadvantages of verbal communication.
- b) What are the points you keep in mind while giving an Oral presentation ?
11. a) Read the passage carefully and answer the questions given below :

Have you ever told a joke and discovered that your listeners didn't laugh ? Don't you know people who never seem to laugh, while others always smile or laugh ? We laugh not because of a mechanical process in our body, but to express our feelings.



These feelings may be joy, lightness of heart or amusement. There is one 'mechanical' cause of laughter-tickling. This is a reflex action on the part of our body to a certain kind stimulation. It is not related to others kinds of laughter we enjoy.

When we laugh, we spontaneously express certain feelings that are brought on by seeing, remembering, imagining or thinking of something. Now, that something has to provoke laughter in us.

Why does it create that reaction in us ? One such idea is that laughing is a kind of 'social' act. If you are watching TV alone and see something funny, you might not laugh very loudly. But if there are a group of friends watching with you, you might laugh loudly together.

**Questions :**

- i) Why do we laugh ?
  - ii) What are the certain feelings do we express when we laugh ?
  - iii) 'Laughing is a kind of 'social' act'. Explain.
  - iv) Why do we laugh when somebody fall or slip ?
  - v) Explain the meaning of the following words.
    - 1) Mechanical
    - 2) Stimulation
    - 3) Remember
    - 4) Spontaneously.
    - 5) Scornfully.
- b) Read the following passage and the questions given below :

From early times man believed that gods and devils controlled his life. In his view, disasters like storms, attacks by enemies, a bad harvest and diseases happened because the gods were angry or the devils were strong.

Naturally, the best way to stop these disasters was to please the gods or fight the devils. Therefore, the first doctors were priests also. Their methods seem very strange to us today. Suppose the doctor thought that a devil was causing the illness then in order to make him leave the body, he spoke to the devil. In addition, he gave some very unpleasant medicines to the patient. The idea was to would want to go away.



**Questions :**

- i) Why did disaster happen, according to the men of early times ?
  - ii) What were the ways to stop these disasters ?
  - iii) Who were the first doctors ?
  - iv) What were the strange methods adopted by the first doctors ?
  - v) Explain the meanings of the following words.
    - 1) Devil
    - 2) Disaster
    - 3) Harvest
    - 4) Priest
    - 5) Strange.
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