

**B.Tech. - VIEP - COMPUTER SCIENCE AND
ENGINEERING****(BTCSVI)****Term-End Examination, 2019****BICSE-015 : SOFTWARE QUALITY ENGINEERING****Time : 3 Hours]****[Maximum Marks : 70**

**Note : Attempt any seven questions in all. All questions carry
equal marks.**

1. Explain the term software quality. Also explain cost of quality with the help of an example. [10]
2. Explain Customer Problems Metric in detail. [10]
3. What is Software Quality Assurance (SQA) ? Explain major activities of SQA. [10]
4. What is error oriented analysis and testing ? Briefly explain with the help of an example. [10]
5. What are defects, fault and failure ? Explain with the help of example. How these entities effect quality of a software ? [10]

6. Explain hierarchy model of software quality assessment.[10]
7. Explain any software reliability growth model with the help of example. [10]
8. List and explain any three software quality standards.[10]
9. What is total quality management ? Briefly discuss any four principles of total quality management. [10]
10. Write Short notes on **any two** of the following :[2x5=10]
 - (a) Zero Defect Software
 - (b) Software Review
 - (c) Verification and Validation

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